1	IN THE SUPREME COURT OF THE UNITED STATES
2	x
3	SPOKEO, INC., :
4	Petitioner : No. 13-1339
5	v. :
6	THOMAS ROBINS. :
7	x
8	Washington, D.C.
9	Monday, November 2, 2015
10	
11	The above-entitled matter came on for oral
12	argument before the Supreme Court of the United States
13	at 11:06 a.m.
14	APPEARANCES:
15	ANDREW J. PINCUS, ESQ., Washington, D.C.; on behalf of
16	Petitioner.
17	WILLIAM S. CONSOVOY, ESQ., Arlington, Va.; on behalf of
18	Respondent.
19	MALCOLM L. STEWART, ESQ., Deputy Solicitor General,
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21	United States, as amicus curiae, supporting
22	Respondent.
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1 PROCEEDINGS 2 (11:06 a.m.)3 CHIEF JUSTICE ROBERTS: We'll hear argument next today in Case 13-1339, Spokeo v. Robins. 4 5 Mr. Pincus. 6 ORAL ARGUMENT OF MR. ANDREW J. PINCUS 7 ON BEHALF OF THE PETITIONER Thank you, Mr. Chief Justice, 8 MR. PINCUS: 9 and may it please the Court: This Court has said that the irreducible 10 constitutional minimum for standing is injury in fact, 11 12 that the plaintiff suffered actual or imminent, tangible 13 harm. 14 In Lujan, the Court said that Congress may elevate to the status of legally cognizable injuries 15 16 concrete, de facto injuries that were previously inadequate in law. Here, the Ninth Circuit held that 17 18 there is no need for any de facto injury. A statutory violation that in some general sense relates to the 19 20 plaintiff is all that's necessary, even though it has no 21 tangible --22 JUSTICE KAGAN: Why is it you think --MR. PINCUS: -- consequences. 23 JUSTICE KAGAN: 24 Let's say I agree with you

that there needs to be a concrete injury, that Congress

- 1 needs to have recognized something that looks like a
- 2 concrete injury. But why isn't that exactly what
- 3 Congress did here?
- 4 So let me just frame it in a hypothetical.
- 5 Suppose that there is just a statute -- it's a little
- 6 bit of a simpler statute, and you can argue with me or
- 7 tell me why it might or might not be different, but I
- 8 just want to understand your position. Suppose that
- 9 there is a statute that just says that one of these
- 10 credit reporting agencies shall not disseminate
- 11 inaccurate information about people or shall -- shall
- 12 not do it willfully or negligently or what have you, but
- 13 shall not disseminate inaccurate information about
- 14 people. And then there's a cause of action that says if
- 15 they disseminate inaccurate information in a credit
- 16 report about you, you can sue. All right?
- 17 Is that enough of a concrete injury for you?
- 18 MR. PINCUS: No, it's not, for -- for three
- 19 reasons, Your Honor.
- 20 And let me preface my response by saying
- 21 that of course that isn't the case with respect to three
- 22 of the claims in this case, which don't have anything to
- 23 do with inaccuracy.
- JUSTICE KAGAN: Okay. But let me focus on
- 25 what seems to be --

- 1 MR. PINCUS: I'm happy to focus --
- 2 JUSTICE KAGAN: -- the gravamen of the
- 3 claim.
- 4 And why isn't the dissemination of false
- 5 information about you in a credit report -- why isn't
- 6 that -- why isn't it -- it perfectly sufficient if
- 7 Congress says that's a concrete injury?
- 8 MR. PINCUS: Well, I -- I guess as a
- 9 threshold matter, I think what the Court has said in
- 10 other contexts is that Congress should clearly say that
- 11 it is going beyond the tangible injuries that this Court
- 12 has defined. The Court has had a clear statement rule.
- 13 And so another difference between your
- 14 hypothetical -- I'm not sure whether your hypothetical
- 15 casts Congress clearly saying, and by the way, we are
- 16 creating a cause of action for people who otherwise
- 17 couldn't get into court.
- 18 JUSTICE KAGAN: I'm sorry.
- 19 MR. PINCUS: Let me start -- well, maybe I
- 20 can answer your question this way.
- 21 JUSTICE KAGAN: You said that there were
- 22 reasons why that was not a concrete injury --
- 23 MR. PINCUS: Yes.
- 24 JUSTICE KAGAN: -- the dissemination of
- 25 false information about a particular person.

- 1 Why? Because to me, I'll just say seems
- 2 like a concrete injury to me --
- 3 MR. PINCUS: Well, first -- first of all --
- 4 JUSTICE KAGAN: -- you know? If -- I mean,
- 5 if somebody did it to me, I'd feel harmed. And I think
- 6 that if you went out on the street and you did a survey,
- 7 most people would feel harmed. Most people would feel
- 8 as though they had some interest that had been invaded.
- 9 And Congress recognized that, thought it was
- 10 a significant problem, passed a statute to deal with
- 11 that problem.
- MR. PINCUS: First of all, the -- the common
- 13 law tradition, which the Court has looked to, did not
- 14 say that the dissemination of any false statement was an
- 15 injury. To prove defamation --
- 16 JUSTICE KAGAN: That's quite right. It's
- 17 not -- it's not completely in the common law tradition.
- 18 But we've said many times that Congress gets to look
- 19 beyond the common law tradition and gets to identify
- 20 real world problems out there in the world, harming
- 21 people in real-world ways. And that, it seems, is what
- 22 Congress did here.
- 23 MR. PINCUS: Well, let me answer your
- 24 question in two ways. I -- I want to explain why -- why
- 25 it isn't, and then I also want to explain why it's not

- 1 what Congress did here.
- 2 So why it isn't: There are places that the
- 3 Court has looked for guidance. One is the common law.
- 4 Other -- other kinds of torts, for example. In -- in
- 5 the restatement --
- 6 JUSTICE GINSBURG: Can -- can you explain
- 7 then, is it common law versus the legislature? So if we
- 8 have some historic practice where damages are awarded to
- 9 someone who has no out-of-pocket loss, if the common law
- 10 says so, it's okay, but if Congress says so, it's not?
- 11 It's very strange.
- 12 MR. PINCUS: I don't think so, Your Honor.
- 13 I think -- well, this question takes me a little afield
- 14 from -- from Justice Kagan's question. But I think the
- 15 common law had some very specific areas where it defined
- 16 actual harm; for example, any intrusion on a property
- 17 right is actual harm, but there has to be a property
- 18 right for that to be so.
- 19 So I think Congress could create a property
- 20 right. And if it did that --
- JUSTICE SOTOMAYOR: I'm sorry. You're
- 22 saying -- contrary to one citation, you're actually --
- 23 Ashby v. White -- that it isn't a right that Congress
- 24 has given you? I --
- 25 MR. PINCUS: Your Honor, I think --

- 1 JUSTICE SOTOMAYOR: I mean, most of the
- 2 common law rights, like property rights, are -- are
- 3 given to you by statute. They're not given to you by
- 4 the common law. Most people are coming in to sue on the
- 5 basis of a statute.
- 6 MR. PINCUS: And -- and the question is --
- 7 there are several ways that they can establish standing.
- 8 One is to have the tangible harm, to meet the general
- 9 tangible harm test that this Court applies generally in
- 10 the standing context. And that can be economic injury.
- 11 It can be other kinds of injury. And the Court has
- 12 applied that in a -- in a wide variety of contexts.
- 13 The Court has also -- it is also clear that,
- 14 in the property rights context, when Congress just
- doesn't create or the common law doesn't just create a
- 16 right to sue but confers a property right, the right to
- 17 exclude, generally, as the Court has put it, that any
- intrusion on that property right, on that right to
- 19 exclude, is tangible harm.
- 20 And the Court has made clear in the --
- 21 JUSTICE SOTOMAYOR: So if I have a dozen or
- 22 more cases that didn't involve property rights, where we
- 23 didn't require economic harm, those would mean nothing
- 24 to you?
- 25 MR. PINCUS: Your Honor, I --

- 1 JUSTICE SOTOMAYOR: Those legal rights, we
- 2 just decided through the centuries, all those cases
- 3 wrong?
- 4 MR. PINCUS: Well, I don't think -- there
- 5 certainly aren't any cases that my friends cite that --
- 6 that meet that test. It's not just economic harm. It
- 7 can be psychic harm. There are other -- it can be
- 8 discrimination.
- 9 JUSTICE BREYER: Well, what's the answer,
- 10 then, to Justice Kagan's question?
- 11 MR. PINCUS: Okay. I --
- 12 JUSTICE BREYER: You said it could be
- 13 psychic harm, there could be economic harm, there could
- 14 be all different kinds of harm. And that being so, why
- 15 isn't what she said right? That one kind of harm could
- 16 be the harm suffered when somebody tells a lie about you
- 17 or gives false information?
- 18 What's different?
- 19 MR. PINCUS: It could be.
- 20 If I can just finish my answer to -- to
- 21 Justice Sotomayor, because I just want to make clear,
- 22 and I think the College Savings case is a perfect
- 23 analogy here, that every cause of action does not confer
- 24 a property right. The Court there made that clear, and
- 25 that's why the property-right rationale doesn't apply

- 1 here.
- Now, turning back to Justice Kagan's
- 3 question, I think there are other areas other than
- 4 defamation where there's some guidance about what
- 5 constitutes tangible harm. For example, in the False
- 6 Light cases, the restatement has a comment that I think
- 7 -- this is a Restatement (Second) of Torts 652E,
- 8 comment(c) that's very on point. It says, "Complete and
- 9 perfect accuracy in published reports concerning any
- 10 individual is seldom attainable by any reasonable
- 11 effort. And minor errors, such as a wrong address or a
- 12 mistake in the date of the employment or similar
- 13 unimportant details, would not" --
- 14 JUSTICE KAGAN: These are not -- these --
- 15 these are not unimportant details. This is a -- they
- 16 basically got everything wrong about him. You know,
- 17 they got his marital status wrong. They got his income
- 18 wrong. They got his education wrong. They basically
- 19 portrayed a different person than --
- 20 MR. PINCUS: Well, Your Honor, your
- 21 hypothetical, though, is any false statement. And I'm
- 22 trying to respond why a ruling by -- a rule by Congress
- 23 of any false statement wouldn't qualify. So there is
- 24 some legal precedents that tells us --
- 25 JUSTICE KAGAN: Here's the thing, Mr.

- 1 Pincus. It seems to me that the -- the one thing that
- 2 we have to say Congress is better at than we are, is
- 3 identifying concrete harms. I mean, it's perfectly
- 4 fine. And I agree with very large portions of your
- 5 brief when you say they have to have identified a
- 6 concrete harm. It's like, fine. Yes, they do.
- 7 But now the question is, did they identify
- 8 what? And it seems pretty clear what they wanted to do
- 9 here. That this statute is entirely about preventing
- 10 the dissemination of inaccurate information in credit
- 11 reports which they seem to think is both something that
- 12 harms the individual personally and also harms larger
- 13 systemic issues. And then they gave the cause of action
- 14 to the people it harmed personally.
- And I guess -- I mean, don't we owe them a
- 16 little bit of respect that they've actually identified a
- 17 real-world harm that it -- that's out there?
- 18 MR. PINCUS: Well, I think there's a
- 19 threshold assumption in your question that Congress
- 20 actually identified that as a real-world harm. And I
- 21 think there are two problems with that.
- 22 First of all, the structure of the statute
- 23 indicates that that's not so. The willfulness cause of
- 24 action that provides for statutory damages applies to
- 25 every violation of the statute that's willful, including

- 1 those that don't involve false statements. So by
- 2 enacting -- if the argument is by enacting the
- 3 willfulness cause of action, Congress said inaccuracy is
- 4 so harmful that it should be actionable in any case, it
- 5 couldn't -- it's just not possible to look at the -- the
- 6 way the statute was constructed and say that that was
- 7 so.
- 8 JUSTICE ALITO: Well, how much more do you
- 9 think the plaintiff in this case would have to allege or
- 10 prove in order to show injury in fact?
- 11 MR. PINCUS: I think if the plaintiff could
- 12 show that -- that there was some -- some consequence to
- 13 him, some -- from the false information: Something
- 14 happened to his credit. Something happened to an
- 15 employment --
- 16 JUSTICE KAGAN: But that's a really hard
- 17 thing to do, Mr. Pincus.
- MR. PINCUS: Well, there's actually --
- 19 JUSTICE KAGAN: People get these reports,
- 20 and you don't know what they're doing with these
- 21 reports. They might have not given you a job for that
- 22 reason, or they might have not given you a job for some
- 23 other reason. They might have not given you credit for
- 24 that reason, or they might have not given you credit for
- 25 some other reason.

- I mean, it's actually the quintessential
- 2 kind of injury that you will never be able to detect and
- 3 surely not to prove.
- 4 MR. PINCUS: Well, Your Honor, I'm not sure
- 5 that's so. I mean, I think defamation claims are
- 6 exactly the same situation. People don't know
- 7 necessarily. If -- if the -- if the statement is not
- 8 defamation per se, people have to go out and find proof
- 9 or at least find --
- 10 JUSTICE KENNEDY: I suppose -- I suppose the
- 11 argument underlying some of the questions you've been
- 12 asked assumes that if neighbors are making false
- 13 comments talking about someone, this is not actual
- 14 enough unless it's defamation. On the Internet with --
- in this cyber age that we have where all this
- 16 information is out, there's -- there's -- has to be some
- 17 real injury.
- 18 Is it different because this is a credit
- 19 agency that is regulated? Does a credit agency have
- 20 less latitude when it is defending on the ground of no
- 21 concrete injury than other entities?
- 22 MR. PINCUS: Well, I think there's a
- 23 threshold question, Your Honor, of whether Congress made
- 24 the determination that there should be a different
- 25 treatment for -- for credit agencies. And I think for

- 1 the reason that I gave about how the willfulness claim
- 2 came into the statute, it's hard to say. But I think
- 3 also --
- 4 JUSTICE KENNEDY: But does the statute apply
- 5 just to crediting? That's what -- that's -- that's what
- 6 I was asking.
- 7 MR. PINCUS: It does. Although, one of the
- 8 real-world litigation problems with this statute is that
- 9 lots of the claims are asserted against entities that
- 10 claim they're not credit agencies, and that, sort of, in
- 11 the real-world of litigation, falls out, is not
- 12 something that often gets decided before the class gets
- 13 certified. But I think it's important --
- 14 JUSTICE GINSBURG: That's not disputed in
- 15 this case.
- MR. PINCUS: Excuse me?
- 17 JUSTICE GINSBURG: It may have been disputed
- 18 at an earlier stage, but now it's accepted that the
- 19 defendant is a credit reporting agency.
- 20 MR. PINCUS: Well, it hasn't been ruled on
- 21 by the lower court. So as the case comes to this Court,
- 22 ves --
- 23 JUSTICE GINSBURG: We must assume that
- 24 that's true.
- 25 MR. PINCUS: -- that's -- that's the --

- 1 that's the posture.
- 2 But -- but I think going back to
- 3 Justice Kennedy's question, I think what Congress did
- 4 here was to create a massive number of regulatory
- 5 requirements that are imposed on credit reporting
- 6 agencies. And all of those regulatory requirements
- 7 together were supposed to produce accuracy. I -- I
- 8 think there can't be a -- it's not logical to impute to
- 9 Congress a finding that the violation of any one of
- 10 those many, many, many requirements is actionable --
- 11 JUSTICE SOTOMAYOR: Isn't that --
- 12 MR. PINCUS: -- in the absence of real harm.
- 13 JUSTICE SOTOMAYOR: Isn't that, though, a
- 14 question of the application of the statute?
- 15 MR. PINCUS: No. I think --
- 16 JUSTICE SOTOMAYOR: It doesn't invalidate
- 17 the injury here because this is the quintessential
- 18 violation of the statute. He's saying they don't have
- 19 reasonable procedures to check their accuracy. We know
- 20 from the purpose section of the statute that that's what
- 21 Congress wanted, reasonable procedures. He's going to
- 22 have to prove that.
- Number two, he says, the information about
- 24 me is false. I'm going to assume for purposes of this
- 25 argument, because we have to, that -- and so does the

- 1 court below with respect to standing -- that much of
- 2 that information is inaccurate.
- I will tell you that I know plenty of single
- 4 people who look at whether someone who's proposed to
- 5 date is married or not. So if you're not married and
- 6 there's a report out there saying you are, that's a
- 7 potential injury.
- Now, I know the court below said it was
- 9 speculative, but that's what Congress was worried about:
- 10 both creditworthiness and -- and your stature as a
- 11 person, your privacy, your sense of self, that I can
- 12 identify myself with some -- others can identify me with
- 13 some accuracy.
- MR. PINCUS: Well, respectfully -- I'm
- 15 sorry.
- 16 JUSTICE SOTOMAYOR: So I guess my question
- 17 is, we've now taken a word, concreteness, that the Court
- 18 in recent years has applied to injuries by citizens and
- 19 when they can bring actions or not. A generalized
- 20 grievance, we said, of a taxpayer is not concrete
- 21 enough.
- We've taken this doctrine, and you're trying
- 23 to superimpose the word "concrete" into legally created
- 24 rights. But for -- for two decades -- on, I mean, two
- 25 centuries, we've always said in our case law, that

- 1 injury in fact is the breach of a legally recognized
- 2 right. Where do we have a right? I think that's
- 3 Justice Kagan's question.
- 4 JUSTICE KAGAN: No.
- 5 JUSTICE SOTOMAYOR: It's a requirement.
- 6 CHIEF JUSTICE ROBERTS: Why don't you answer
- 7 Justice Sotomayor's question first?
- 8 MR. PINCUS: Respectfully, I don't think
- 9 that the cases say that. We discuss them in detail in
- 10 our -- in our blue brief. I think what the Court said
- in Warth and Linda R.S. was about what the Court said in
- 12 Lujan, which is, de facto injuries as to which there's
- 13 no cause of action can be made actionable when Congress
- 14 creates a cause of action.
- 15 That's quite different from saying that
- 16 something that doesn't qualify under this Court's
- injury-in-fact standard as tangible harm can be made
- 18 actionable, which is what the Ninth Circuit decided
- 19 here.
- 20 And I also -- I want to also --
- JUSTICE KAGAN: Well, I agree with you
- 22 entirely on that.
- 23 MR. PINCUS: Okay. Can I just --
- JUSTICE KAGAN: Go ahead.
- 25 MR. PINCUS: I -- just want to also sort of

- 1 distinguish -- in responding to your question, I think
- 2 there are two questions. One -- one question is: Is a
- 3 false statement -- does a false statement by itself
- 4 inflict tangible harm within the meaning of this Court's
- 5 generally applicable injury standard? If it does, it
- 6 does. The Court has never said that, and we argue that
- 7 it doesn't.
- 8 The second question is: Can Congress expand
- 9 beyond where the Court has gone in defining things that
- 10 should qualify a sufficient injury to trigger
- 11 Article III jurisdiction? And we think there are two
- 12 questions there. One is: Has Congress, in fact, done
- 13 that? And there's a question whether Congress has done
- 14 that at all.
- 15 And I think Justice Kennedy, in his
- 16 concurrence in Lujan said, if Congress is going to do
- 17 that, it should say clearly because that obviously is a
- 18 change in the jurisdiction of the Federal courts. And
- 19 so Congress might be taken to --
- 20 JUSTICE KAGAN: Congress does it by doing
- 21 it. You know, Congress doesn't announce exactly --
- 22 MR. PINCUS: Well, I'm not sure --
- JUSTICE KAGAN: -- here we are. We're just
- 24 going beyond the common law. It just does it. And --
- 25 and it does it -- and it did it here. It said, what are

- 1 we concerned about? We're concerned about following the
- 2 kinds of procedures that will make sure that there are
- 3 accurate credit reports. And then Congress told you
- 4 exactly why in the purposes section of the statute. And
- 5 my gosh, it's all over the legislative history.
- 6 The most serious problem in the credit
- 7 reporting industry, Congress says, is the problem of
- 8 inaccurate and misleading information.
- 9 MR. PINCUS: Well --
- 10 JUSTICE KAGAN: And -- and so Congress has
- 11 clearly done that here. And I guess I -- I -- if you
- 12 want to explain to me why it is that Congress can't
- 13 do -- I -- I think we've said that Congress can do that,
- 14 can go beyond the common law, and certainly can go
- 15 beyond anything that we've ever said is a concrete harm,
- 16 as long as they've identified a concrete harm.
- MR. PINCUS: Well, a couple of responses to
- 18 that. If it's a concrete harm in the first place, of
- 19 course, then they haven't really gone beyond this
- 20 Court's test. I -- I think -- Let me --
- 21 JUSTICE KAGAN: Of course, harms can arise
- 22 in the world and can be identified in the world even
- 23 though they haven't arisen before or been identified
- 24 before.
- 25 MR. PINCUS: But the -- but the court's -- I

- 1 think the question -- and I take the burden of my
- 2 friend's argument to be that Congress can define things
- 3 as sufficient to satisfy standing, even if they
- 4 wouldn't, if they just were asserted a court satisfied
- 5 the tangible harm requirement.
- 6 So I -- I guess, to respond to your
- 7 question --
- 8 JUSTICE KAGAN: If you're saying that, I
- 9 agree with you.
- 10 MR. PINCUS: Okay. Well, then -- well, I
- 11 think then the district court here held that that
- 12 tangible harm requirement wasn't satisfied.
- 13 JUSTICE SCALIA: Mr. Pincus, I would have
- 14 thought that your answer to Justice Kagan would have
- 15 been, Congress did not identify, as the harm for which
- 16 it allowed suit to be brought, misinformation. It did
- 17 not. It identified as the harm the failure to follow
- 18 the -- the procedures that it imposed upon credit
- 19 reporting agencies. It said nothing about people who --
- 20 who have been hurt by misinformation being able to sue.
- It said anybody can sue who's been reported
- on, if the agency failed to use the procedures. So, in
- 23 fact, Congress has not identified misinformation as a
- 24 sueable harm. That's not what this statute does.
- 25 MR. PINCUS: And I apologize if I haven't

- 1 been clear. That is exactly --2 JUSTICE SCALIA: Isn't that your answer? 3 MR. PINCUS: That is exactly our argument --4 (Laughter.) 5 MR. PINCUS: -- that Congress here created a 6 remedy for any regulatory violation. And many, many, 7 many, many --JUSTICE KAGAN: But why did Congress do 8 9 that, Mr. Pincus? Congress did that --Well, can I --10 MR. PINCUS: 11 JUSTICE KAGAN: -- Congress did that as a 12 safe harbor. We are not -- it's a kind of 13 industry-friendly act that Congress did. It said we're 14 not going to punish any old inaccuracy. We're giving you a safe harbor. If -- as long as you followed a 15 certain set of procedures, don't worry about it. 16 But did that procedural requirement -- this 17 is -- this is exactly what Lujan says, "It's a 18 procedural requirement the disregard of which could 19 20 impair a concrete interest of the plaintiff." 21 And we distinguished that from procedural 22 requirements in vacuo. 23 MR. PINCUS: Well --
 - Alderson Reporting Company

It's a procedural requirement, the disregard of which

JUSTICE KAGAN: And that's what this is.

24

- 1 can impair your interest in being represented accurately
- 2 in credit reports.
- 3 MR. PINCUS: Well, there is some problems
- 4 with that, Your Honor. I mean, there are many of the --
- 5 JUSTICE SCALIA: Excuse me. That -- that
- 6 would lead to the conclusion that anybody can sue --
- 7 MR. PINCUS: Exactly.
- 8 JUSTICE SCALIA: -- not just somebody who --
- 9 whose information was wrong.
- 10 MR. PINCUS: Because most of the --
- 11 JUSTICE KAGAN: No.
- MR. PINCUS: If I may, Your Honor.
- Most of the statutory and regulatory
- 14 requirements have nothing to do with falsity. They have
- 15 to do with not following rules. There is nothing in the
- 16 cause of action that says you can only sue for
- 17 willfulness if you -- if the statement is false. It
- 18 says any willful violation of this entire regulatory
- 19 statute.
- 20 So the idea that Congress --
- JUSTICE SOTOMAYOR: "Any person who
- 22 willfully fails to comply with any requirement imposed
- 23 upon this subjecter with respect to any consumer is
- 24 liable to that consumer."
- 25 So it's not the whole world; it's the

- 1 consumer that you dealt with --
- 2 MR. PINCUS: But, Your Honor --
- JUSTICE SOTOMAYOR: -- or that the agency --
- 4 that the agency dealt with.
- 5 MR. PINCUS: But, Your Honor, if the
- 6 argument is that by enacting that, Congress meant to
- 7 identify as a harm false statements, there is nothing
- 8 that requires proof of a false or inaccurate statement
- 9 in order to bring the claim.
- 10 JUSTICE KAGAN: Well, but, Mr. Pincus, the
- 11 gravamen of this claim, as I said, and as more
- 12 importantly, as -- as the respondent has said, is in
- 13 1681(e), which does talk about accuracy. And it makes
- 14 it clear that the procedures are linked to accuracy.
- And I totally take your point that, well,
- 16 how about the person who there's -- there's been no
- 17 inaccuracy. Well, that person does not have standing.
- 18 That person cannot come in and say that he's suffered a
- 19 concrete injury. But the person who has been
- 20 inaccurately represented can come in and say he has
- 21 suffered exactly the concrete injury that this statute
- 22 is designed to protect against.
- 23 MR. PINCUS: But -- but -- but, Your Honor,
- 24 I don't see how you can say that a cause of action that
- 25 says nothing about inaccuracy applies to a previously

- 1 enacted -- one of the many provisions of the statute, to
- 2 create -- to say that Congress was focused on
- 3 inaccuracies.
- 4 JUSTICE KENNEDY: Are you saying --
- 5 CHIEF JUSTICE ROBERTS: Justice Kennedy.
- 6 JUSTICE KENNEDY: Are you saying in this
- 7 case that Congress could have drafted a statute that
- 8 would allow this individual to bring suit?
- 9 MR. PINCUS: I think Congress -- yes, I
- 10 think it might be possible. And let me explain how,
- 11 Justice Kennedy.
- I think, first of all, to respond to one of
- 13 Justice Kagan's earlier questions, I don't think it's
- 14 crystal clear what Congress was doing here, because I
- 15 think the most likely interpretation of this provision
- 16 was it was enacted against the background of this
- 17 Court's jurisprudence, which requires tangible harm, and
- 18 it -- what Congress was most likely saying was, we know
- 19 that quantifying, monetizing that tangible harm in this
- 20 context is hard. So if there's a willful violation,
- 21 we're going to give you a minimum recovery.
- I think the reason why it makes sense to
- 23 require Congress to speak clearly if it is going beyond
- 24 what this Court has required for tangible harm is
- 25 precisely because it is necessary to identify that

- 1 Congress actually intends to give access to the Federal
- 2 courts beyond that which would be true under this
- 3 Court's otherwise applicable jurisdiction -- rule. And
- 4 it didn't do that here because of the willfulness
- 5 layered on top of all of the statutory violations.
- 6 And I think, also, the fair way of looking
- 7 at this statute is as a complex of regulations which
- 8 Congress thought, taken together, would improve
- 9 accuracy.
- 10 I don't think you can say that any single
- one of them -- the violation of any single one of them,
- 12 Congress thought, was going to so likely to inflict
- 13 injury on some person that they should be entitled to --
- 14 JUSTICE SCALIA: Do all of them go to
- 15 accuracy, or --
- 16 MR. PINCUS: No.
- 17 JUSTICE SCALIA: -- do some of them go to
- 18 privacy and other matters?
- 19 MR. PINCUS: Most of -- one is about having
- 20 an 800 number available. One has to do with notice
- 21 to -- to people who look at information --
- 22 JUSTICE SCALIA: And that would be a
- 23 violation, right, if -- if you didn't provide that?
- 24 MR. PINCUS: Under -- under --
- 25 JUSTICE SCALIA: And -- and presumably

- 1 anybody, if -- if you believe respondent, anybody who --
- 2 whose information is not accurate can sue to get the
- 3 statutory damages for failure to provide an 800 number.
- 4 MR. PINCUS: Well, I think respondents would
- 5 say, even if the information was accurate, you could sue
- 6 to get the statutory damages. But I think Justice Kagan
- 7 might limit it to people who were inaccurately --
- 8 CHIEF JUSTICE ROBERTS: Counsel, I -- when
- 9 we normally have a standing inquiry, you -- there can be
- 10 some people who have standing under a particular statute
- 11 and some who don't.
- 12 Is -- is your position simply that you have
- 13 to look at whether the plaintiffs have been injured in
- 14 fact, and that some plaintiffs will be able to proceed
- if they can make that showing and others may not.
- 16 MR. PINCUS: Absolutely, Mr. Chief Justice,
- 17 that's our position. That's -- and the district court
- 18 held in this case, looking at the allegations of the
- 19 complaint, that the court's injury-in-fact standard
- 20 wasn't satisfied by the Ninth Circuit --
- 21 JUSTICE KAGAN: Well, was this --
- 22 JUSTICE SCALIA: By the particular
- 23 violation? Injured in fact by the particular --
- 24 JUSTICE KAGAN: Yes.
- 25 JUSTICE SCALIA: Not by failure to have an

- 1 800 number, you're saying?
- 2 JUSTICE KAGAN: No. But would this man be
- 3 able? I mean, this is very much in line with the Chief
- 4 Justice's. Would he be able to sue based on the fact
- 5 that there was inaccurate information about him?
- 6 MR. PINCUS: No. Because the district court
- 7 found that all of the allegations of -- all of his
- 8 arguments about why there was any tangible harm to him
- 9 were speculative and flunked this Court's standard.
- 10 JUSTICE GINSBURG: Mr. Pincus --
- 11 JUSTICE KAGAN: I guess -- I guess what I --
- 12 that's okay.
- 13 JUSTICE GINSBURG: Before you sit down,
- 14 the -- the brief suggests that the real danger of
- 15 allowing this kind of action is that it -- it will be
- 16 brought on behalf of a class, and you could get millions
- 17 of plaintiffs and billions of dollars. If we should
- 18 hold that Congress can give consumers a right to redress
- 19 for false credit reporting, if we held that, would you
- 20 have grounds to oppose certification of a class?
- 21 MR. PINCUS: Well, I think the problem here,
- 22 Your Honor, is, if you accept the broad theory that
- 23 plaintiffs and the government, the spouse, which is all
- 24 you have to show is a statutory violation, it's a pretty
- 25 clear pathway to class certification because there is

- 1 only common issues. And that's what has happened in
- 2 case after case.
- Now, if falsity has to be proven, then
- 4 obviously, that is an individualized issue that might
- 5 make it more difficult.
- 6 I'd like to reserve the balance of my time.
- 7 CHIEF JUSTICE ROBERTS: Thank you, Counsel.
- 8 Mr. Consovoy.
- 9 ORAL ARGUMENT OF WILLIAM S. CONSOVOY
- 10 ON BEHALF OF THE RESPONDENT
- MR. CONSOVOY: Mr. Chief Justice, and may it
- 12 please the Court:
- 13 Mr. Robins has Article III standing for
- 14 three independent reasons.
- 15 First, the violation of the statutory rights
- 16 under the Fair Credit Reporting Act constitutes injury
- 17 in fact.
- 18 Second, even if not, his entitlement to
- 19 monetary relief as a consequence of that violation shows
- 20 he has the personal stake that Article III requires.
- 21 And third, the fact that his claim follows
- 22 from the common law of defamation conclusively
- 23 establishes that it is a case or controversy within the
- 24 meaning of Article III.
- 25 JUSTICE KENNEDY: I -- your -- your number

- 1 two -- I mean, we can -- it sounds to me quite circular.
- 2 You say -- you say he -- he has a personal stake because
- 3 he has a -- because Congress said he has a personal
- 4 stake.
- 5 Is -- do I understand your argument?
- 6 MR. CONSOVOY: I view it just like a
- 7 contract case. So if this were a contract instead of a
- 8 statute, and the same duties and liabilities came to be,
- 9 and it was a liquidated damages clause, he had a duty
- 10 that was violated. He had an entitlement to money. The
- 11 one thing the Court would not do in that case is look
- 12 behind the entitlement to see whether he really was
- 13 harmed in some other way than other -- otherwise being
- 14 owed the money.
- 15 JUSTICE SCALIA: All Congress has to do is
- 16 provide for damages, right?
- 17 MR. CONSOVOY: No. That's much more than
- 18 that.
- 19 JUSTICE SCALIA: Well --
- 20 MR. CONSOVOY: It has to still create an
- 21 interest, a discrete legal interest that's personal to
- 22 him, that only -- that is not a generalized grievance;
- 23 that is not undifferentiated harm. It has to do all of
- 24 those same things.
- 25 The -- the point where we get --

- 1 JUSTICE KENNEDY: But -- but that is a harm.
- 2 It is a harm. And you said it is a harm because he --
- 3 he can't get the money that he was provided. But that's
- 4 circular.
- 5 MR. CONSOVOY: So -- so the harm -- the
- 6 violation of a legally vested interest at common law in
- 7 this Court's decisions throughout has always been deemed
- 8 a concrete harm.
- 9 Going back to Tennessee Electric, where the
- 10 Court narrowly used to say that a legal right was an
- 11 injury. Then, in Camp, the Court expanded beyond that
- 12 to say no. Practical injuries too can be legal
- 13 injuries.
- 14 But it never negated the earlier, more
- 15 difficult test.
- 16 CHIEF JUSTICE ROBERTS: What about a law
- 17 that says you get a -- a -- \$10,000 statutory damages if
- 18 a company publishes inaccurate information about you?
- 19 You want -- you have an unlisted phone
- 20 number. You don't want people calling you. The company
- 21 publishes your phone number, but it's wrong.
- 22 That is inaccurate information about you,
- 23 but you have no injury whatever. Can that person bring
- 24 an action for that statutory damage?
- 25 MR. CONSOVOY: Congress has a lot of work to

- 1 do there.
- 2 CHIEF JUSTICE ROBERTS: I'm sorry?
- 3 MR. CONSOVOY: Congress has a great deal of
- 4 work it needs to do to show --
- 5 CHIEF JUSTICE ROBERTS: But -- but can you
- 6 have -- do you have standing? Do you have injury in
- 7 fact when you don't want people calling you, the company
- 8 publishes a false telephone number?
- 9 MR. CONSOVOY: So the call --
- 10 CHIEF JUSTICE ROBERTS: Whether Congress has
- 11 a lot of work or not, at the end of the day, can you
- 12 recover those statutory damages?
- 13 MR. CONSOVOY: If Congress identified the
- 14 interest of you receiving a phone call and that's the
- injury and you don't receive the phone call, you haven't
- 16 suffered the injury Congress identified.
- 17 CHIEF JUSTICE ROBERTS: No, no, no, no. I'm
- 18 sorry.
- MR. CONSOVOY: I'm sorry.
- 20 CHIEF JUSTICE ROBERTS: The injury they
- 21 identify is we don't think companies should public false
- 22 -- publish false information about you. Is -- at the
- 23 end of the standing inquiry to say they published false
- 24 information about me? Or do you have to ask were you
- 25 injured in some way by that publication?

- 1 MR. CONSOVOY: No. The -- Congress has done
- 2 its job there.
- 3 CHIEF JUSTICE ROBERTS: So it's in -- so
- 4 what -- what would you say the injury in fact, not in
- 5 law but in fact, is in that case?
- 6 MR. CONSOVOY: So I don't think the
- 7 contradistinction is between an injury in fact and an
- 8 injury in law. A legally vested interest, whether it's
- 9 created by Congress or created by the common law, is
- 10 itself a concrete injury.
- 11 CHIEF JUSTICE ROBERTS: But our cases have
- 12 always said "actual injury in fact." And I thought that
- 13 meant that that was different than actual injury in law.
- You're saying, when we say injury in fact,
- 15 we really mean injury in fact or injury in law?
- 16 MR. CONSOVOY: No. I -- I don't really
- 17 think there is a term "injury in law." I -- I've not
- 18 seen it in the cases.
- 19 What I do see, going back to Camp, which is
- 20 the first case that uses the phrase "injury in fact,"
- 21 that concept was designed to get at two really important
- 22 things:
- 23 One, that the harm is not speculative. And
- 24 not to play word games, but I think it means that you
- 25 are, in fact, injured, as opposed to that you have

- 1 actually been injured.
- 2 And the second, that it's not a generalized
- 3 grievance.
- 4 JUSTICE BREYER: No, but --
- 5 CHIEF JUSTICE ROBERTS: That's a very
- 6 different question. I understand generalized grievance.
- 7 You can't just say -- even, I think, you gather -- any
- 8 citizen in the United States can sue about this. You
- 9 have to particularize it to some extent.
- 10 But that's a different question as to
- 11 whether there's actually injury.
- MR. CONSOVOY: So I think the -- the Court
- 13 uses the phrase "concrete and particularized." That's
- 14 two companion words, I think, getting at these same
- 15 concepts.
- Now, two things have to happen: One, to
- 17 show that it's a differentiated claim, that it's not a
- 18 generalized grievance, you have to identify a subclass
- 19 of people who are distinctly harmed other than the
- 20 general population. That's the concrete part. That's
- 21 what Schlesinger says.
- JUSTICE SCALIA: Well, I think that's the
- 23 particularized part.
- MR. CONSOVOY: The particularized part is
- 25 that you're among those people. You need both things.

- 1 JUSTICE BREYER: But how in the
- 2 Chief Justice's --
- 3 JUSTICE KENNEDY: But -- but -- but the
- 4 law --
- 5 JUSTICE SCALIA: Concrete -- concrete has
- 6 nothing to do with particularized. It means it is -- it
- 7 is -- the only way to put it is an injury in fact. It's
- 8 a --
- 9 JUSTICE KENNEDY: And I was going to say,
- 10 the -- the -- the Lujan case says de facto, which is
- 11 actual, existing in fact, having effect even though not
- 12 formally or legally recognized.
- MR. CONSOVOY: So -- yes. And then the
- 14 concurring opinion explained that it didn't -- your
- 15 concurring opinion, Your Honor, said that it -- Congress
- 16 could also play a role in that in identifying those
- 17 injuries. And here it did.
- 18 JUSTICE BREYER: Yes, but this is my own
- 19 view of this, maybe no one else's. But you sound as if
- 20 you're describing a forum of what used to be called the
- 21 "public action," of which there were no such examples in
- 22 Federal law -- most states have them -- and because you
- 23 want people who aren't hurt in fact to be able to sue.
- 24 And the example here is not just the
- 25 Chief Justice's, which is one, but the more immediate

- 1 example, which seems to be in this case -- I didn't
- 2 think it was, but it now seems to be -- are people --
- 3 perhaps not this plaintiff, but people who in fact
- 4 notice that someone like the defendant has filed bad
- 5 procedures leading to false information, and those
- 6 people who were not injured bring a lawsuit, and they
- 7 say, they're following bad information. That's it. Bad
- 8 procedure. And Congress gave me a hundred dollars, so
- 9 give it to me.
- 10 Now, that's the person I didn't know was in
- 11 this case, because this plaintiff seems to argue
- 12 specific discrepancies in fact that, in all likelihood,
- 13 hurt him. Okay? But we're leaving him out of it.
- Now, I want to know what the government
- 15 thinks of the case I've just put. Do -- does the
- 16 government think a person who admits, nobody said
- 17 anything wrong about me. They did say something about
- 18 me. It was all correct, but they are using bad, bad
- 19 in -- practices for assembling consumer information --
- in the government's view, does the person in my
- 21 hypothetical -- similar to the chief's, maybe
- 22 identical -- does he or does he not have standing? Yes
- 23 or no.
- MR. CONSOVOY: I'll be responding to you:
- 25 He does not.

JUSTICE BREYER: 1 Fine. If you say he does 2 not, then we are limiting this case to the case of 3 people who are victims of not just bad practices but false information about them, and that's what the words 4 "with respect to any consumer" mean. 5 6 MR. CONSOVOY: That --7 JUSTICE BREYER: They mean any consumer who has obtained -- who suffers from false information. 8 9 MR. CONSOVOY: That --10 JUSTICE BREYER: If that's the government's position, then it's not a public action. It's a private 11 12 action. 1.3 MR. CONSOVOY: That is -- that is 14 Respondent's position. That's --15 JUSTICE KAGAN: JUSTICE ALITO: In relation to that --16 JUSTICE KAGAN: -- that -- that's --17 18 JUSTICE ALITO: Could I just say --19 CHIEF JUSTICE ROBERTS: Justice Alito. 2.0 JUSTICE ALITO: In relation to that, can I just ask you something about that that goes to how 21 22 Spokeo operates: Is there anything here to indicate 23 that anybody other than Mr. Robins ever did a search for 24 him?

MR. CONSOVOY: Not in the record that I'm

- 1 aware of.
- 2 JUSTICE ALITO: Then how could -- then isn't
- 3 that quintessential speculative harm?
- 4 In my understanding -- correct me if I'm
- 5 wrong -- you don't have files someplace for every person
- 6 in the United States or -- you have databases, and you
- 7 will do a search if somebody asks you to do a search. I
- 8 assume you wouldn't say that somebody as to whom there
- 9 never had been a search would have standing, right, even
- 10 if -- you know, even if it would be the case that if
- 11 there was a search it would come up with a lot of false
- 12 information?
- 13 MR. CONSOVOY: So for it to be a consumer
- 14 report, there must be communication to a third party.
- 15 So we have alleged communication to third parties. At
- 16 the pleadings stage, that must be assumed, be accepted
- 17 as true at this point.
- 18 But Spokeo, I believe, on their website,
- 19 does not share that information who searched for you.
- 20 And this -- and this is really important. It is almost
- 21 impossible to know.
- If he applied for a job at a major employer
- 23 in this country who had 5,000 job applicants and they
- 24 pulled his report, here is what Spokeo is selling: We
- 25 are the arbiter of truth. If it says he went to

- 1 College A on his resume and we tell you he went to
- 2 College B, he is a liar. If -- if he says he is 30
- 3 years old and we say he is 55 years old, he is a liar.
- 4 That is their business. That is what they
- 5 are selling.
- 6 There is no way --
- 7 CHIEF JUSTICE ROBERTS: I thought they had
- 8 some -- I thought they had some disclaimer that Spokeo
- 9 does not verify or evaluate each piece of data. It
- 10 makes no warranties or guarantees about any of the
- 11 information offer -- offered.
- MR. CONSOVOY: And -- and --
- 13 CHIEF JUSTICE ROBERTS: How is that saying
- if it's not accurate you're a lie -- he's a liar?
- 15 MR. CONSOVOY: And -- and then it sells --
- 16 then it promotes its -- its service -- and this is in
- 17 the FTC report and also in the complaint -- to human
- 18 resources executives saying, if you want to run employee
- 19 checks, come to us.
- It would be a strange business if they said,
- 21 Come to us, but who knows if what we're telling you is
- 22 true. And -- and --
- 23 CHIEF JUSTICE ROBERTS: I think that's what
- 24 the disclaimer is saying.
- 25 MR. CONSOVOY: But the -- whether the

- 1 disclaimer is valid -- well, that is --
- 2 (Laughter.)
- 3 MR. CONSOVOY: -- that is exactly what the
- 4 disclaimer says, but of course Congress stepped into the
- 5 breach --
- 6 JUSTICE SCALIA: You've got to do the best
- 7 you can, you know? I mean --
- 8 MR. CONSOVOY: I'm sorry?
- 9 JUSTICE SCALIA: You have to do the best you
- 10 can do. The person who hires somebody, if -- they all
- 11 have this disclaimer, which I expect they all do, you --
- 12 you either go without any information, or you accept one
- 13 of them.
- MR. CONSOVOY: Except Congress stepped in
- and said, if you are operating as a consumer reporting
- 16 agency, you have duties and responsibilities.
- 17 JUSTICE SCALIA: I want to ask about what
- 18 you think Congress did.
- 19 You're -- you're saying it's limited to --
- 20 to people about whom false information has been given.
- 21 Suppose Congress enacts a statute that says everybody
- 22 has a right to sue for exorbitant expenditures by the
- 23 Department of Defense. This affects everybody, you
- 24 know, the \$900 toilet seat and so forth. Everybody can
- 25 sue. That clearly would not be allowable.

- 1 But suppose somebody is a -- a disappointed
- 2 bidder for the toilet seat and he sues under that
- 3 statute. And he said, oh, yes, the statute didn't --
- 4 didn't just say the disappointed bidders can sue or that
- 5 anybody who's proximally affected can sue. It said that
- 6 everybody can sue. But I, in fact, have been proximally
- 7 injured and, therefore, I ought to be able to sue.
- 8 Do you think that would be true?
- 9 MR. CONSOVOY: Likely not. Likely no, it --
- 10 JUSTICE SCALIA: Well, why is this case any
- 11 different? You're -- saying only people who have been
- 12 injured, assuming that -- that false information is
- 13 injury -- only they can sue. But the statute doesn't
- 14 say that only they can sue. It says that everybody
- 15 about whom Spokeo did -- did a report can sue. So it
- 16 says --
- 17 MR. CONSOVOY: This statute does things that
- 18 the hypothetical statute does not. This statute says,
- 19 starting with the cause of action, if you have done
- 20 something that violates a statute with respect to a
- 21 specific consumer, that consumer can sue you. Then
- 22 second -- then you look in the provision that we are
- 23 basing the claim on here, the reasonable procedures
- 24 provision. So that provision in particular, which is
- 25 the only one before the Court --

1 JUSTICE SCALIA: Where do you get the -- the 2 necessity of injury-in-fact? 3 MR. CONSOVOY: So why --4 JUSTICE SCALIA: Where do you get the 5 necessity that there has been false information which 6 you assert is there? 7 MR. CONSOVOY: So it says "reasonable procedures to ensure maximum possible accuracy. " 8 9 JUSTICE SCALIA: Procedures to ensure 10 maximum. That doesn't mean there has to be accuracy. 11 MR. CONSOVOY: No. Congress actually did something better for the industry. They gave them a 12 13 limitation on liability. So Congress thought about 14 giving strict liability here. 15 And keep in mind, Justice Scalia, Congress preempted almost all State law claims here. They 16 preempted State law defamation. So the notion that this 17 isn't about defamation when they preempted State law 18 defamation strikes me as a very different argument. So 19 20 you're only in Federal court and that Congress said we could impose strict liability. 21 22 JUSTICE BREYER: You have to say, don't you, 23 in answer to Justice Scalia, that the words, "follow 24 reasonable procedures to assure maximum possible

accuracy in respect to any consumer," the one who can

25

- 1 sue means that the -- when you fail to do it in respect
- 2 to a consumer, you say something false about that
- 3 consumer? It doesn't use those words, and we would have
- 4 to so construe it in order to save the constitutionality
- 5 of the statute.
- 6 MR. CONSOVOY: And every lower court to
- 7 reach this question has held --
- 8 JUSTICE SCALIA: But that wouldn't be true.
- 9 You could fail to -- to follow the procedures and still
- 10 come up with accurate information like you could not
- 11 have an 800 number.
- MR. CONSOVOY: Correct, and that person
- 13 would not have standing.
- 14 JUSTICE SCALIA: It's impossible to read it
- 15 that way because it's simply not true.
- 16 MR. CONSOVOY: So, Justice Scalia --
- 17 (Laughter.)
- MR. CONSOVOY: -- every lower court to reach
- 19 this question has held that this particular provision
- 20 requires falsity of an allegation, multiple courts of
- 21 appeals.
- 22 CHIEF JUSTICE ROBERTS: But I want to -- as
- 23 I understand, I take the falsity out of the -- the
- 24 hypotheticals to get exactly what your position is on
- 25 the breadth of Congress' power. So let's say the

- 1 statute says anybody who's publishing information about
- 2 you has to pay the individual \$10 a year. They think
- 3 that's a good way to regulate it. It's information
- 4 about you, good, bad, or indifferent, pay them \$10 a
- 5 year, no more, no less. Spokeo or whatever that
- 6 business is pays you \$20 one year.
- Now you've been -- the statute has been
- 8 violated with respect to you, a particular individual.
- 9 Can that -- and there's statutory damages of \$10,000.
- 10 Can that individual sue?
- MR. CONSOVOY: So --
- 12 CHIEF JUSTICE ROBERTS: Now, does that
- 13 individual have injury-in-fact because the statute has
- 14 been violated with respect to him?
- 15 MR. CONSOVOY: That, I think no, because
- 16 that statute would apply to everybody in the country.
- 17 CHIEF JUSTICE ROBERTS: Oh, no, no, no. You
- 18 have to have published information about an individual.
- 19 Every individual who you publish information about gets
- 20 \$10 a year.
- 21 MR. CONSOVOY: Right. So I think that would
- 22 make it particularized but not concrete.
- 23 CHIEF JUSTICE ROBERTS: So there'd be no
- 24 standing -- that person would have no standing even
- 25 though Congress gave him standing.

- 1 MR. CONSOVOY: Congress can confer
- 2 substantive rights that lead to standing.
- 3 CHIEF JUSTICE ROBERTS: Yes.
- 4 MR. CONSOVOY: But not everything Congress
- 5 does will convey a substantive right that differentiates
- 6 you from the general population.
- 7 CHIEF JUSTICE ROBERTS: So if the statute --
- 8 MR. CONSOVOY: This one does.
- 9 CHIEF JUSTICE ROBERTS: -- says \$10, no
- 10 more, no less, he gets \$20, does he have standing to sue
- 11 under that statute?
- 12 MR. CONSOVOY: I don't think so, because it
- 13 would apply so broadly to everybody --
- 14 CHIEF JUSTICE ROBERTS: No, no, no. Any --
- 15 you have -- I said this just before. They have to have
- 16 published information about you. If they don't, they
- don't have to pay you anything.
- 18 MR. CONSOVOY: Right. And my -- my answer
- 19 is that that would make it particularized but not
- 20 concrete.
- JUSTICE SOTOMAYOR: Isn't there always a
- 22 materiality question? In every violation, there's
- 23 always a materiality question: What is the falsehood?
- 24 Is it material to anything? It could be a transposition
- 25 of a telephone number.

- 1 MR. CONSOVOY: That's right. There is a
- 2 de minimis aspect to the statute as well. But even --
- 3 well, that is right, and even innocuous things can also
- 4 cause --
- 5 JUSTICE KAGAN: Mr. Consovoy, can I just
- 6 make sure I understand?
- 7 You said you -- you need for the information
- 8 to be inaccurate to have standing here. That is going
- 9 to mean that the class as you've defined it is not going
- 10 to be certified, and I think that that's the right
- 11 answer, but I just want to make sure that we're on the
- 12 -- we're on the same page here.
- MR. CONSOVOY: Yes. So the class was -- and
- 14 this is going to come up later, this term, in the Tyson
- 15 case. But the class has to be defined as broadly as it
- 16 was because of what's called a "fail-safe problem." You
- 17 can't identify a class by an element of the cause of
- 18 action, and that's because it harms defendants' rights.
- 19 So if we had alleged the class here was everybody who
- 20 had inaccurate information, it would be a trick against
- 21 them, because if they defeated the claim, the class
- 22 would be empty, and they would get no res judicata.
- 23 So at certification, we're going to have to
- 24 narrow the class, and we're going to have to come up
- 25 with common proof because we can't identify the class by

- 1 the allegation. So what happens is, take the algorithm
- 2 issue. So we will have to allege under (b)(3),
- 3 23(b)(3), that a common algorithm led to all the
- 4 inaccuracies. But if they do, that is a certifiable
- 5 class. And just --
- 6 JUSTICE KAGAN: And one very quick thing.
- 7 You said in your brief you're really only suing under
- 8 1681(e)(B). Can I understand that to be that you're
- 9 waiving all claims of other things?
- 10 MR. CONSOVOY: No. I think -- and let me
- 11 explain. We read the statute this way: There's a
- 12 reasonable procedures requirement; that is a general
- 13 framework. Some of that is discussed in the regulatory
- 14 commentary, explains what that is. But the specific
- things mentioned in Count I, Count II, and Count III,
- 16 the furnisher notices, the user notices in the toll-free
- 17 number are specific examples of reasonable procedures
- 18 they failed to follow. They support --
- 19 JUSTICE GINSBURG: Are you saying --
- 20 MR. CONSOVOY: -- the general claim.
- 21 JUSTICE GINSBURG: Are you saying you get
- 22 the statutory damages for the four claims that you
- 23 listed, or is it only what you've called the
- 24 "overarching" claim? And in one footnote you said these
- 25 other claims are -- are just supportive of the main

- 1 claim.
- 2 MR. CONSOVOY: Right.
- 3 JUSTICE GINSBURG: So are you asking for
- 4 four times the statutory damages, or are you saying, no,
- 5 this is really one -- one claim, and so we're asking for
- 6 \$100 dollars a head, or 10,000 -- or for \$1000 a head?
- 7 MR. CONSOVOY: It's -- it's one claim.
- 8 And --
- 9 JUSTICE GINSBURG: It's one claim.
- 10 MR. CONSOVOY: It is -- yes, Your Honor.
- Now, these are big-picture questions, but
- 12 this case can be resolved on a much narrower issue.
- 13 This Court has always held that if the cause of action
- 14 you allege can be found in the common law and is
- 15 developed from the common law as in Stevens, that you
- 16 have standing. This claim for false information follows
- 17 directly from the common law defamation.
- 18 CHIEF JUSTICE ROBERTS: The Ninth Circuit
- 19 didn't address that question, did it? I mean, as I
- 20 understand it -- I'm looking at the footnote, you know,
- 21 on Page 9A, it says it doesn't matter because you -- the
- 22 statutory injury-in-law is enough.
- 23 MR. CONSOVOY: Right. No, well, but the
- 24 statute follows from defamation. Just as in Stevens, it
- 25 was about the statute. It wasn't about the particular

- 1 individual. They said the qui tam statute followed from
- 2 the common law there, just like this statute follows
- 3 from the common law defamation. And remember --
- 4 JUSTICE SCALIA: Excuse me. How does it
- 5 follow from the common law of defamation? I mean,
- 6 you -- you could not bring a defamation action because
- 7 somebody said something false about you. It was either
- 8 in one of those areas where it is presumed to be
- 9 damaging, you know, such as it's, you know, about your
- 10 moral life or something like that, or -- or your
- incompetence in your profession, or else you had to show
- 12 positive damage. How can you say that it's from common
- 13 law?
- MR. CONSOVOY: So in Steel Co., Your Honor,
- 15 the Court said it must be in the tradition of the common
- 16 law of the sort, not precisely replicated.
- 17 JUSTICE SCALIA: Oh, I see. Okay.
- 18 MR. CONSOVOY: Not precisely replicated.
- 19 JUSTICE SCALIA: Close enough. Okay.
- 20 CHIEF JUSTICE ROBERTS: Thank you, counsel.
- 21 Mr. Stewart.
- 22 ORAL ARGUMENT OF MALCOLM L. STEWART
- 23 ON BEHALF OF THE UNITED STATES, AS AMICUS CURIAE,
- 24 SUPPORTING RESPONDENT
- 25 MR. STEWART: Mr. Chief Justice, and may it

- 1 please the Court:
- In Defenders of Wildlife, the Court gave the
- 3 following description of what injury in fact means: It
- 4 said injury in fact is, quote, "an invasion of a legally
- 5 protected interest which is, A, concrete and
- 6 particularized, and, B, actual or imminent, not
- 7 conjectural or hypothetical."
- 8 And so the injury part of it was the
- 9 invasion of a legally protected injury -- interest. And
- 10 I think it's clear what work the words "in fact" are
- 11 doing in that description.
- 12 If Mr. Robins had alleged that Spokeo is
- 13 circulating a lot of inaccurate consumer reports -- and
- 14 I'm afraid they'll do one about me -- that wouldn't be
- 15 good enough. That --
- 16 JUSTICE SCALIA: What -- what happened to
- 17 "concrete and particularized"?
- 18 MR. STEWART: Well, particularized --
- 19 JUSTICE SCALIA: We -- we say that in --
- 20 in -- in, gee, a whole lot of cases. And -- and -- and
- 21 that didn't appear in that quote you gave?
- 22 MR. STEWART: It did. It's --
- 23 JUSTICE SCALIA: Say it again.
- MR. STEWART: -- actual or eminent -- well,
- 25 "concrete and particularized" and "actual or imminent,

- 1 not conjectural or hypothetical."
- 2 And the Court has explained both the terms
- 3 "concrete" and "particularized" as aspects of the -- the
- 4 requirement that the wrong be done to the particular
- 5 plaintiff, not that it be done to the community as a
- 6 whole.
- 7 And the Court used the terms that way in
- 8 Schlesinger. I don't --
- 9 CHIEF JUSTICE ROBERTS: Mr. Stewart, let's
- 10 kind of say your -- your -- Congress thinks that the
- 11 president is not doing enough to stop illegal
- 12 immigration, so it passes a law that says, anyone in a
- 13 border State -- so it's particularized -- who is
- 14 unemployed may bring an action against an illegal
- immigrant who has a job. And they get damages, maybe
- 16 they get an injunction.
- 17 Can Congress do that?
- 18 MR. STEWART: Well, I think there would be a
- 19 couple of different problems with that. The first would
- 20 be that there may be some -- there may be some legal
- 21 issues that Congress can't simply delegate to private
- 22 enforcement that are -- like the -- the criminal law,
- 23 for instance. There would be constitutional --
- 24 potential constitutional --
- 25 CHIEF JUSTICE ROBERTS: Well, I think that's

- 1 kind of avoiding the hypothetical. I mean, let's --
- 2 (Laughter.)
- 3 CHIEF JUSTICE ROBERTS: So presumably you
- 4 would raise those issues after the action's been filed,
- 5 and -- and, you know, you could raise those issues as an
- 6 amicus defending the action.
- 7 MR. STEWART: I mean, I think that would --
- 8 typically when Congress has done this, and in all the
- 9 common law analogues that we've cited, the -- the class
- 10 of people who could file suit would be people whom the
- 11 prohibited conduct had a natural tendency to harm.
- 12 CHIEF JUSTICE ROBERTS: Yeah, we're talking
- 13 about Congress says, Well, these people who are
- 14 unemployed -- illegal immigrants have jobs -- they
- 15 should be able to sue to stop that. Because the -- you
- 16 know, because they -- Congress thinks the president
- isn't doing enough.
- 18 MR. STEWART: I mean, I think it would be --
- 19 I think that would stretch the limits of Congress's
- 20 power to -- to treat those -- that broad class of
- 21 individuals as victims of all acts of illegal
- 22 immigration. And obviously the statute in -- that we're
- 23 dealing with here doesn't come anywhere close to that.
- 24 And -- and I understand the Court's concerns
- 25 with the implications of our position, but I think it's

- 1 also worth pointing out, this is a mode of enforcement
- 2 that Congress has been using since 1790. In the first
- 3 Copyright Act, Congress enacted a provision that said,
- 4 if there is infringement, the copyright owner can get
- 5 actual damages if he can prove them, or failing that,
- 6 he --
- 7 CHIEF JUSTICE ROBERTS: I mean, you know
- 8 the -- you know the objection behind -- behind my
- 9 hypothetical.
- 10 MR. STEWART: Yes.
- 11 CHIEF JUSTICE ROBERTS: Which is Congress
- 12 can say, basically, to a group of citizens, you get to
- 13 enforce one of our laws because we're giving you a cause
- of action. It doesn't matter whether you've actually
- 15 been injured or not; we just have to particularize it to
- 16 some extent.
- 17 And I would have thought that the -- the
- 18 president would be concerned about Congress being able
- 19 to create its own enforcement mechanism. I thought that
- 20 you would be concerned that that would interfere with
- 21 the executive's prerogative.
- 22 MR. STEWART: I -- I think when we get to
- 23 the point of -- of the hypothetical where any unemployed
- 24 person in the State is treated as the legal vitamin of
- 25 every active unlawful immigration that occurs into that

- 1 State, we -- we do have concerns. But the -- the
- 2 statute we're dealing with here says --
- 3 JUSTICE SCALIA: The statute we're dealing
- 4 with here treats everybody about whom false information
- 5 has been given as somebody about whom false information
- 6 that harms him has been given.
- 7 I mean, the class is not -- is not
- 8 co-extensive with those -- those that are harmed. And
- 9 it's the same -- it's the same in -- in the
- 10 Chief Justice's hypothetical: The class is not
- 11 co-extensive with everybody who has been -- who has been
- 12 cheated out of a job by a -- by an unlawful immigrant.
- MR. STEWART: Well, again -- again, leaving
- 14 aside the -- the -- the possibility that immigration is
- 15 something that can't be dealt with by private suits, if
- 16 there was some particularized connection required, if
- 17 the person could show that he applied for the job that
- 18 the illegal immigrant received, that -- that would be a
- 19 much different sort of statute.
- 20 Here the statute we're dealing with doesn't
- 21 say --
- 22 JUSTICE SCALIA: In the community -- in --
- 23 in the border states is not proximate enough for you.
- Let's just say anybody who is unemployed in the
- 25 community where there is an illegal immigrant can sue.

- 1 MR. STEWART: I think that's still probably
- 2 too -- too broad a class.
- 3 And I understand the allure of the
- 4 hypotheticals, but you -- you could do the same thing
- 5 with rational-basis review of substantive legislation.
- 6 You could come up with endless hypotheticals about
- 7 statutes that were just at the border between really
- 8 stupid and so stupid as to be actually irrational.
- 9 CHIEF JUSTICE ROBERTS: How -- how -- the
- 10 difference is that this is dealing with the requirement
- of a case or controversy which has always been
- 12 recognized as at the core of Article III jurisdiction.
- 13 And we have a legion of cases that say you have to have
- 14 actual injury.
- 15 That's what makes it a decision appropriate
- 16 for resolution by the judicial branch. And it seems a
- 17 little bit more important than saying you can challenge
- 18 particular statutes.
- 19 MR. STEWART: Well, the point is -- I was
- 20 trying to make was that Congress has been doing this
- 21 since 1790, and nobody's pointed to a statute that comes
- 22 close to the hypotheticals.
- 23 But to -- to return to the point about
- 24 injury in fact, the Court has said there has to be
- 25 actual injury. But it has defined "injury" as the

- 1 invasion of a legal -- legally protected interest, the
- 2 violation of a legal right.
- 3 The most recent addition of Black's Law
- 4 Dictionary gives, as its first definition of injury, the
- 5 violation of another's legal rights for which the law
- 6 provides a remedy.
- 7 JUSTICE SCALIA: What -- we've also said
- 8 that violation of a procedure, even if you are given a
- 9 right to the procedure, that alone does not suffice for
- 10 standing. That is a procedure -- that -- that is a
- 11 procedure in vacuo that leads to nothing.
- MR. STEWART: Well, what --
- 13 JUSTICE SCALIA: We -- we said that, so it
- 14 has to be something more than just the violation of what
- 15 the -- what Congress says is a legal right. That --
- 16 that is not enough.
- 17 MR. STEWART: And at -- the Court has also
- 18 said that Congress can't give every citizen an -- an
- 19 entitlement to sue simply by calling it a legal right.
- 20 But with respect to procedures, the Court
- 21 has said, you can sue to complain about the deprivation
- 22 of lawfully required procedures if those procedures are
- 23 intended to protect the --
- 24 JUSTICE BREYER: Right -- right here we have
- 25 in the complaint, I guess -- there were certain errors:

- 1 A photograph of the wrong person. A statement that he's
- 2 in his 50s; he isn't. That he's married; he isn't.
- 3 He's employed in a professional or technical field; he
- 4 isn't. That he has children; he doesn't. That he has a
- 5 graduate degree; he doesn't. That his economic health
- 6 is very strong; it isn't. And his wealth level is in
- 7 the top 10 percent; it isn't.
- 8 Okay? So that, I gather, is what he is
- 9 complaining about. Something like that.
- 10 MR. STEWART: Exactly.
- JUSTICE BREYER: Fine. Now, for purposes of
- 12 deciding this case, are we simply to refer to this and
- 13 say, this is a case about a person who is complaining
- 14 this? And is this, which I just listed, a sufficiently
- 15 concrete injury?
- 16 MR. STEWART: Yes. Absolutely. And I --
- 17 JUSTICE BREYER: Thank you.
- 18 CHIEF JUSTICE ROBERTS: Was it -- then
- 19 that's not what the Ninth Circuit based its decision on.
- 20 The Ninth Circuit says he had standing by virtue of the
- 21 alleged violations of his statutory rights, without
- 22 respect to whether there was harm to his employment
- 23 process or related anxiety.
- So I would suppose, if we're going to decide
- 25 it on that basis, we have to determine that the Ninth

- 1 Circuit's rationale was in -- was wrong.
- 2 MR. STEWART: I'm sorry, I don't have the
- 3 exact wording in front of me, but if you look at the
- 4 very first sentence of the Ninth Circuit's opinion, the
- 5 Ninth Circuit says the question we confront is whether a
- 6 person has injury in fact when false information about
- 7 him is disseminated.
- Now, the -- the court said we don't have to
- 9 decide what is added to the complaint by the allegations
- 10 that employment prospects were actually harmed.
- 11 And it's -- and it's also true that the
- 12 Ninth Circuit didn't analyze the question that it framed
- in quite the way we would have. It didn't rely on the
- 14 defamation analogy; it relied on the statutory right.
- 15 But it still described the question before it as whether
- 16 a person has injury to complain about --
- 17 JUSTICE KAGAN: And -- and -- and, Mr.
- 18 Stewart, if I could just -- I mean, the -- maybe this is
- 19 the sentence that you're talking about.
- 20 At one point the court says, the interests
- 21 protected by the statutory rights at issue are
- 22 sufficiently concrete and particularized.
- Now, look, it's not a good opinion, and then
- 24 it doesn't tell you why it is that they're sufficiently
- 25 concrete, but they clearly held that they were

- 1 sufficiently concrete. They understood that as part of
- 2 the test.
- 3 MR. STEWART: The -- the other point I would
- 4 make -- I -- I agree with that.
- 5 And the other point I would make about
- 6 Defenders of Wildlife is the statute at issue in that
- 7 case said any person can sue to complain about
- 8 particular types of Endangered Species Act violations.
- 9 And the court said, that's just too broad. Congress
- 10 can't do that.
- But it didn't say, therefore, the
- 12 authorization to sue is a nullity, and we don't have to
- 13 worry about whether this plaintiff has standing to sue.
- 14 It analyzed in depth the allegations and the evidence
- 15 that the particular plaintiffs in Defenders of Wildlife
- 16 had put forward and said, This is insufficient.
- 17 And then later, in Bennett v. Spear, the
- 18 Court applied the same Endangered Species Act provision
- 19 at the behest of a plaintiff who did have standing.
- 20 So it isn't the case that, if Congress fails
- 21 to draw exactly the right line, people who would have
- 22 been within the right line are out of luck. I think the
- 23 allegations of the complaint are -- are the important
- 24 thing to focus on.
- 25 With -- with respect to the defamation

- 1 analogy, I'd say Congress, in one sense, is broader than
- 2 common law, and in another sense it's narrower.
- 3 It's broader in that the statute certainly
- 4 sweeps in categories of types of falsehoods --
- 5 May I finish?
- 6 -- types of falsehoods that wouldn't have
- 7 been defamation per se at common law.
- 8 On the other hand, it applies only to
- 9 Consumer Reports, documents that are intended to be used
- 10 for concrete, primarily economic purposes.
- 11 Thank you.
- 12 CHIEF JUSTICE ROBERTS: Thank you, counsel.
- Mr. Pincus, you have three minutes
- 14 remaining.
- 15 REBUTTAL ARGUMENT OF MR. ANDREW J. PINCUS
- ON BEHALF OF THE PETITIONER
- 17 MR. PINCUS: Thank you, Mr. Chief Justice.
- Justice Kagan asked the question earlier
- 19 about, how could people find this?
- 20 You know, our legal system is people have to
- 21 have allegations that they're harmed. And I'd urge to
- 22 the Court to look at the public justice amicus brief on
- 23 the other side of the case for a whole series of claims
- in which the people filed and they were able to make
- 25 allegations of actual harm.

- 1 The argument that the Ninth Circuit relied
- 2 on falsity is a fiction. The first sentence, the
- 3 overture of its opinion, mentions that there is an
- 4 allegation of falsity. There is not a word in its
- 5 standing analysis that refers at all to falsity. It
- 6 relied on statutory violations, period, including the
- 7 violations that say nothing about falsity.
- 8 JUSTICE SOTOMAYOR: So are we ruling on the
- 9 outcome or are we ruling on the reasoning?
- 10 MR. PINCUS: Well, Your Honor, I -- I think,
- 11 as the Court comes -- the -- the question presented was:
- 12 Does the Ninth Circuit's rule that a mere statutory
- 13 violation unaccompanied by any harm is sufficient to
- 14 satisfy Article III?
- I think the Court has to address that issue.
- 16 The next issue is: Did Congress elevate --
- 17 did -- did Congress say that false statements inflict a
- 18 certain kind of harm, and therefore, we're going to
- 19 single them out?
- 20 And I think, to rely on Congress, Congress
- 21 actually has to have made that determination. And there
- 22 is nothing in the statute that says that.
- 23 As Justice Breyer said, you have to actually
- 24 read falsity into the statute in order to find falsity.
- 25 Congress didn't say anything about the

- 1 particular harm inflicted by false statements.
- 2 JUSTICE SOTOMAYOR: I think --
- 3 MR. PINCUS: If it wanted to do that, it
- 4 should --
- 5 JUSTICE SOTOMAYOR: See, I look at this case
- 6 slightly differently. I think the breach of any legal
- 7 right you're given is -- gives Article III jurisdiction.
- 8 There is a difference between that and
- 9 whether you're within the zone of interest of a statute.
- 10 And so what you're saying -- I -- I guess that's why the
- 11 circuits below have said you have to be able to allege
- 12 some falsity in the credit report to get recovery under
- 13 the statute, because those are the people the statute
- 14 was targeted to.
- MR. PINCUS: Your Honor, that's not right.
- 16 The -- all of the decisions that my friends refer to
- 17 were decisions, not where there were willfulness claims,
- 18 but where there were actual damages claims, no surprise
- 19 that the courts have said to prove actual damages you
- 20 have to at least show falsity.
- 21 There has been no decision interpreting the
- 22 statute in the context of a willfulness claim to say
- 23 whether it does, and I think the problem with the
- 24 position on the other side is they want to say Congress
- 25 made this decision that anything inaccurate is -- is

- 1 harmful, but there's nothing in the statute to say that.
- 2 Congress should speak clearly if it wants to do that,
- 3 and then this Court has to review that determination.
- 4 And I think the question would be, has
- 5 the -- is the class defined by Congress sufficiently
- 6 congruent with tangible harm to -- to satisfy Article
- 7 III?
- 8 And I think --
- 9 JUSTICE SOTOMAYOR: But here you --
- 10 MR. PINCUS: -- the class of all
- inaccuracies can't possibly be a class of people, most
- of whom are going to suffer one harm.
- 13 JUSTICE GINSBURG: We have one brief, the
- 14 brief of the restitution scholars, who say, if this
- 15 Court says that you have to show -- how can -- some
- 16 harm, what happens to all the restitution cases where
- 17 you measure the relief by the gain to the defendant?
- 18 There has been no loss to the plaintiff.
- 19 MR. PINCUS: Your Honor, restitution is all
- 20 about a measure of damages. And all those cases, often
- 21 they're breach of contract cases, there's harm. The
- 22 property interest conferred by the contract has been
- 23 violated, and the question is a measure of damages in
- 24 the fiduciary duty context as in the property --
- 25 JUSTICE GINSBURG: So what is -- what is the

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harm to the neighbor whose -- puts a toe into his
 1
 2
     neighbor's land?
 3
          MR. PINCUS: It -- it is the intrusion on
 4
     the right to exclude the property interest created by
 5
     the common law. And this statute doesn't create a
 6
     property interest, so it can't be upheld on this basis.
 7
          CHIEF JUSTICE ROBERTS:
                                         Thank you, counsel.
          The case is submitted.
 8
 9
           (Whereupon, at 12:07 p.m., the case in the
10
     above-entitled matter was submitted.)
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